Information Technology Services
Goals & Objectives
Information Technology Services Department
Fiscal Period - May 1, 2021 to April 30, 2022
As at November 19, 2021

Resp.	Ref.	Goals and Objectives	What Will Success Or Completion Look Like?	Project Sponsor	Project Lead	Start Date	Target Completion Date	Revised Completion Date	Supported Strategic Priorities	Status	Spring 2021	Fall 2021	Winter 2022	Status / Update
RK	21-IT-01	UWinsite System Enhancements	Completion of SIS PUM upgrade, implementation of key planned system (SIS, FIS, CRM) enhancements and continued refinement of sustainment model	R.Kenney	J.Osborne	May-21	Apr-22		1,2,3,4,5	🟩	◆	UWinsite PUM ◆		Project activities being completed as planned.
RK	21-IT-02	LMS Solution Renewal	Completion of planning and procurement activities for LMS solution renewal and development of corresponding project implementation plan	R.Kenney	J.Osborne	May-21	Apr-22	Dec-23	1,2,3,5	🟩	◆			Procurement planning activities being completed with plans to complete evaluation and award in Spring 2022, with phased implementation to follow.
RK	21-IT-03	Fall Planning / Capital Project Support	Completion of projects to implement classroom technology, wireless network, QR code scanning enhancements and provide general return to campus support (i.e. web, etc.)	R.Kenney	M.Pulcer	Sep-20	Apr-22		1,2,3	🟩	Phase 1 ◆	Phase 2 ◆		Phase 1 completed on time. Phase 2 pending receipt and installation of equipment for identified spaces.
RK	21-IT-04	Storage Infrastructure Renewal	Completion of project to refresh and modernize the existing storage infrastructure	R.Kenney	S.Karamatos	Oct-20	Apr-22		1,2,3	🟩			◆	Equipment delivered and being prepared for installation.
RK	21-IT-05	IT Operational Excellence	Continued assessment of potential collaborative initiatives (CUCCIO, CW-E, ORION) and refinement of existing operational and service practices to enhance service delivery	IT Steering	R.Kenney	May-21	Apr-22		1,2,3,4	🟩	◆		◆	Continued support and resources being contributed to collaborative initiatives as planned.
RK	21-IT-06	IT Initiatives *Cybersecurity, Data Governance, Documentation, IAM, ITS Website, Service Excellence, Team Dynamix, Web Governance*	Completion of identified objective(s) for respective initiatives as per plans	R.Kenney	Multiple	May-21	Apr-22		1,2,3,4,5	🟩	◆		◆	Activities paused due to current remote work environment

UWindsor Strategic Priorities
1. Provide an exceptional undergraduate experience
2. Pursue strengths in research and graduate education
3. Recruit and retain the best faculty and staff
4. Engage in community partnerships
5. Promote international engagement

Goal / Objective Status	
Red	Off Track, Noted Issues
Amber	On Track (At Risk)
Green	On Track, No Issues
Blue	Complete
Yellow	Updated